

NEWSLETTER

Have your say: The NHS Friends and Family Test

The NHS friends and family test (FFT) is an important opportunity for you to provide feedback on the services that provide your care and treatment.

Please complete a few simple questions in the waiting room or on our website:

www.ivycottagedentalcare.co.uk/fft



The Friends & Family Test

The test was introduced on the 1st of April 2015 for all NHS Dental Practices. The question asked is "How likely are you to recommend our service to friends and family if they needed similar care or treatment?".

In April, we had 18 responses. 16 responded "extremely likely", 1 responded "likely", and 1 responded "don't know".

The results will also be displayed in practice each month.

Our Dental Team



Dr Namza Majid, one of our longstanding associate dentists at Ivy Cottage, has now sadly left our team and we wish her all the best for the future.

We are very happy to welcome Dr Rav Purewal to our dedicated dental team. Dr Purewal is committed to delivering the highest quality of dental care to her patients, and to help them maintain healthy teeth and gums for a great looking smile! We also welcome Joanne Peace a new dental nurse who will be joining us soon and we are sure she will fit in very well with our team.

In addition to our existing staff we are also looking to fully support National Apprenticeships by employing an Apprentice Dental Nurse.



On going refurbishment

We have recently completed the electrical rewire of the practice, as can be seen by all the wires hanging from the ceilings! This work brings the practice up to modern, safer electrical standards.

The next stage is working on the small cellar, false ceilings and starting to redecorate. We apologise for any inconvenience caused during these works, but we feel they vital to improve safety and comfort for both patients and staff.

Why not follow us on Twitter or Facebook to see what changes we are making?

National Smile Month

National Smile Month runs from the 19th May 2015 to the 18 June 2015.



Ivy Cottage together with National Smile Month promote three key messages to improve oral health. They are:

1. Brush your teeth with a fluoride toothpaste.
2. Cut down on sugary foods and drinks.
3. Visit your dentist regularly

The British Dental Health Foundation promotes National Smile Month, for more information, visit:

www.dentalhealth.org

Our referral pathway and how we care for you

To provide our patients with the best care possible, we work very closely with our dental therapist. Many of our patients have now seen Mrs Nicky Temple, our dental therapist, and have been delighted with their care.



Our patients will have regular check ups with a dentist; once their dental health is reviewed they will either be treated by the dentist or referred to the dental therapist. In some cases it might be appropriate to refer patients outside of the practice, for example to a hospital to see a specialist in a specific field such as oral surgery.

What can a dental therapist do?

A therapist has the training to perform fillings as well as carrying out preventative treatment.

Historically they primarily provided care for children, although today they provide treatment for adults as well. There is evidence to show that dental therapists are excellent at caring for anxious patients in any dental setting and their dedicated training means the standard of their clinical work is extremely high.

New Dental Treatments

Straight Teeth. Less Time. Clear Braces for Adults! Are you unhappy or even embarrassed of your smile? Many adults spend their entire lives covering their mouths when they laugh, smile or talk. Now, there is an effective, safe and affordable cosmetic braces solution that fits your lifestyle. Book in for a consultation and a chat with Dr Davidson to see if Six Month Smile is for you!

